



TITAN
DECORATIVE MATERIALS GROUP

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Gujarantee



Guarantee



Our PVC panel products unless otherwise stated are for internal use only. When installed and maintained as per our instructions, the products are covered by a 10 year guarantee.

GUARANTEE

TITAN DECORATIVE MATERIALS GROUP Ltd offers a 10 year guarantee covering TITAN PANELS® and AQUAMAX® shower panels. They will neither craze nor delaminate and will remain watertight if fitted and sealed in accordance with our published recommendations.

This guarantee does not cover failure of the product due to:

- Incorrect maintenance or storage – panels should not be leaned against walls, or balanced upon trestles. Panels should be conditioned at room temperature for 48 hours prior to installation.
- Accidental damage or misuse
- Exposure to surface heat above 60°C
- Faulty installation

Prior to installation, the protective film (where present) must be completely removed and the following checks carried out and any queries reported. Claims of this nature will not be covered once the panels have been installed.

- All products have arrived in good condition
- Colour shade matching and sheen levels between all panels and profiles.
- If panels are to be installed by a tradesman - colours should first be approved by the customer.
- All products have arrived in good condition.
- Check batch numbers match between different packs. Batch numbers / Production Date can be found on every pack.

In the event of a successful claim under our guarantee we will replace the panels, and will reimburse reasonable installation costs on a case by case basis. These costs must be approved by TITAN DECORATIVE MATERIALS GROUP Ltd in advance of the commencement of any work. Claims for any installation work carried out which was not approved by TITAN DECORATIVE MATERIALS GROUP Ltd will not be considered.

This guarantee does not confer any rights other than those set out above and claims for consequential loss or damage are excluded. This guarantee does not affect your statutory rights as a consumer. TITAN DECORATIVE MATERIALS GROUP Ltd requires the receipt in order to verify date of purchase to help resolve any problems.

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